1. How do you judge your sense of direction? Very Poor, Poor, Medium, Strong or Very Strong?

Male single: very strong

Female single: strong

Couple: strong

With parents: strong

With friends: poor

1. How do you usually go to school?

Male single: drive

Female single: walk

Couple: walk

With parents: drive

With friends: bus

1. Which navigation software do you most commonly use? Why do you choose that APP instead of others?

Male single: Google map, I only know this navigation software.

Female single: Google map，everyone is using this, I think there should be some reason.

Couple: Google map, I have been using this all the time, I am used to it.

With parents: Google map，I have not heard that other software is better than this.

With friends: Google map，all my friends are using this, I have not heard of other navigation software.

1. How often do you use navigation software? Usually，Often，Sometimes，Seldom or Never？Why?

Male single: Usually, I need to check road condition.

Female single: Seldom I think, I don’t use it anymore since I know how to get there.

Couple: I am very close to the school and do not need to use navigation. So seldom.

With parents: Often, because you know the road in Sydney is always in maintenance, you know

With friends: Usually，I can't remember the way.

1. Do you think navigation software is easy for you? Very Easy, Easy, Normal, Hard or Very Hard? Why do you think so?

Male single: it’s very easy，this is not difficult at all.

Female single: t’s very easy for me, cause it is much like a software I have used before.

Couple: very easy，felt very convenient when I first used it.

With parents: just normal, cause sometimes there are defects, so it's not that easy

With friends: Normal, I felt a bit complicated at first, and now I am getting used to it.

1. Do you think there is any defect in your navigation software? What is it if yes?

Male single: I think all the navigation software have accurate problem, but I don’t think it does matter.

Female single: sometimes the paths under maintenance does not noticed, it could lead a detour.

Couple: I have not found any big problems so far.

With parents: I have been navigating into the path several times, and then I can't get through it. There are still a few road repairs or one-way roads. I think there are quite a lot of places for improvement.

With friends: Sometimes the waiting time of the bus is not accurate enough, once I waited for an hour.

1. On a scale of one to five, how would you rate the impact on the defect?

Male single: 2

Female single: 3

Couple: 1

With parents: 6

With friends: 3

1. Do you think navigation software is essential to you? Why/Why not？

Male single: yes, I drive every day so it is necessary.

Female single: not anymore, I already know how to go to school.

Couple: not really，I’m living nearby ,it is not hard to find the way.

With parents: yes

With friends: yes

1. Is there an irreplaceable navigation software for you?Why/Why not？

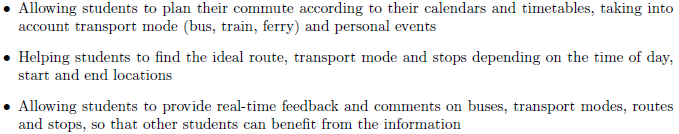
Male single: no, I don’t know others.

Female single: haven’t heard about any other navigation software is better than Google map.

Couple: no. Google map is enough for me.

With parents:

With friends:



1. If somebody recommend you a new navigation software with features above, would you like to try it?

Male single: yes I’ll try it, it looks very suitable for student.

Female single: I think I will, it is designed for student isn’t it.

Couple: Maybe, cause you know I don’t have to use a navigation software at all. But is everybody is using it, I am not going to fall behind.

With parents:

With friends:

1. What other features do you want to have?

Male single: I would like to have a friend feature, it’s like we can see each other’s location so we can have lunch during the break or go home ect.

Female single: I want to have a up timetable features, so the app can plan the route from class to class.

Couple: I think café and food court needs capacity icon, you know when you are with your girlfriend or boyfriend, you definitely don’t want a lot of people around you.

With parents:

With friends: